

# SMS Terms & Conditions

**Effective Date:** January 1st 2026

By opting in to receive SMS messages from **Rock Solid Trucking LLC** ("Company," "we," "us," or "our"), you agree to these SMS Terms & Conditions.

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## 1. Program Description

Rock Solid Trucking offers an SMS messaging program used to send transactional and service-related messages, including but not limited to:

- Dispatch and load notifications
- Pickup and delivery updates
- Scheduling confirmations
- Billing or payment-related notices
- Customer or driver support communications

Message content may vary based on your interaction with our services.

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## 2. Opt-In Consent

By providing your mobile phone number and opting in, you **expressly consent** to receive SMS messages from [Company Name] using an **automatic telephone dialing system (ATDS) or similar technology**, as permitted by law.

Opt-in methods may include:

- Online or paper forms
- Service agreements or contracts

- Verbal consent
- Electronic or written authorization

**Consent is not a condition of purchase.**

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### **3. Message Frequency**

Message frequency varies and depends on service activity, dispatch requirements, or customer interactions.

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### **4. Opt-Out Instructions**

You may opt out of SMS messages at any time by replying:

**STOP**

After opting out, you will receive one final confirmation message and will no longer receive SMS messages from us, except where legally required.

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### **5. Help Instructions**

For assistance, reply:

**HELP**

Or contact us directly:

**Phone:** 515-401-7526

**Email:** rocksolidtrk@gmail.com

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### **6. Message & Data Rates**

Message and data rates may apply based on your mobile carrier plan. Mobile carriers are **not liable for delayed or undelivered messages**.

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## 7. Supported Carriers

Our SMS program is supported by most major U.S. carriers. Rock Solid Trucking is not responsible for message delivery failures caused by carrier issues, network outages, device compatibility, or user settings.

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## 8. Privacy & Data Use

We respect your privacy.

- Mobile phone numbers and SMS consent data are used **solely** for program-related communications.
- We do **not sell, rent, or share** SMS consent or mobile numbers with third parties for marketing purposes.

For more information, review our Privacy Policy:

<https://rocksolidtrk.com/wp-content/uploads/2026/01/Privacy-Policy-Rock-Solid-Trucking.pdf>

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## 9. Eligibility

You must be at least 18 years old or have legal authority to consent to receive SMS messages.

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## 10. Changes to SMS Terms

We reserve the right to modify these SMS Terms & Conditions at any time. Updates will be posted with a revised effective date.

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## 11. Contact Information

For questions regarding this SMS program, contact:

**Rock Solid Trucking**

Ankeny, IA

**Phone:** 515-401-7526

**Email:** rocksolidtrk@gmail.com

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### **REQUIRED OPT-IN DISCLOSURE (Use This Everywhere)**

Twilio/Telnyx **expect this exact-style disclosure** at all opt-in points:

“By providing your mobile number, you consent to receive SMS messages from [Company Name]. Message frequency varies. Msg & data rates may apply. Reply STOP to opt out, HELP for help. View our Privacy Policy and SMS Terms & Conditions.”